

Communication with you and families...



Information

It is written in an easy to understand way.
We use pictures to explain things





Let's Start!



Respecting your privacy..

Tree of care always obey the privacy laws.
Yes! We will not talk about your private information
without you saying it is okay





Working together with families?

At TOC, We know your family is important to you!



At TOC, We and your family:

Work together in providing support and advocacy



Talk with each other in an open and positive way



Work with each other in a respectful way



Value and respect individual differences at all times





Working with others?

Yes, we know your friends and services are important to you!



TOC will work with others by:

Making sure that your needs and interests are the focus of decisions



Respecting your views and those of others



Involving in care planning



Providing parents and advocates with regular and clear information





How TOC communicates with friends and others?

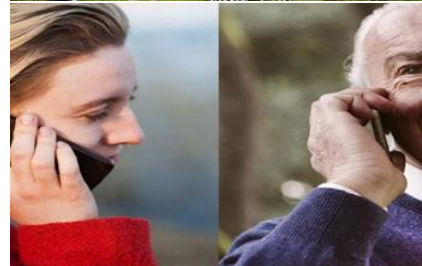
TOC uses many ways to talk to families and others like:



Social activities



Telephone



E-mail/texts messages



Websites and media



Meetings





Other services/people -Tree of care may talk..



TOC will talk to other services you may use like:

Day centres,

TAFE,

Employment services etc...

