

Support Coordination...



Information

It is written in an easy to understand way.

We use pictures to explain things.

You can ask someone to help you read this sheet.





Let's Start!



What is a Support Coordination?

Means –connecting and coordinating your support/services

The NDIS is the new way the government supports people with disability.

If you use the NDIS you will get a NDIS Plan.

A NDIS Plan is a list of

- goals you have set,
- supports you need because you have a disability.
- You can manage your own plan
or
- get help to make your plan happen from a Support Coordinator.



“It explains the supports that we will give you.”



How to I choose Tree of care?



If you want to choose our Support Coordination service you need to tell your NDIS Planner.

Your NDIS Planner will tell us you have chosen our service.

What does a Support Coordinator do?

Your Support Coordinator will help you make your plan happen.

Your Support Coordinator can help you

- learn how to use the government and NDIS websites. These are called MyGov and My Place.



- get the supports you need
- find the right provider
- join your local community



- check that you are happy with your plan
- help you make goals for your next plan



Tree of care support coordination will work with you to

- set up service agreements
- keep track of your goals in your NDIS Plan
- keep to your budget.



- learn how to look after your NDIS plan yourself
- help you get ready for your NDIS Plan review.
- This happens once every year.



What if I am not happy about something?

It's important that we know how you feel about our service.

Before we start working with you we will make an agreement together. The agreement will say

- what we have to do and
- what you have to do while we support you.

This is called a **Service Agreement**

You can

- give us feedback—tell us how things are going.
- make a complaint—tell us if something is wrong.



How can I find out more?

Contact us



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