

Zero tolerance to Abuse



Information

It is written in an easy to understand way.
We use pictures to explain things





Let's Start!



What the Abuse?

Abuse is when someone tries to take away your rights

“Abuse is never OK!”



Abuse comes in many ways:



Abuse is when someone treats you badly...



Abuse is when someone takes advantage of you...



Abuse is when someone does not give you the care or help you need...





Everyone has the Right to...



At TOC, You have the right to be treated well...



Live their life free from abuse, violence, neglect and fear



Make choices about their life



Be treated with respect and dignity

“People with disability are also vulnerable (at risk) to Abuse”





What do I do if someone abuse me?



At TOC, it is your right to tell someone.
If you tell TOC, they must do something...



Tell someone you trust,
family or TOC staff
1800 958 173



Call 000



Lodge complaint at TOC
website





What will happen when I make a complaint?



TOC will make the complaint management process easy for you.

1. TOC will ask you what you want to happen, Make sure things have been done right



2. TOC may contact Police/Emergency service if law has been broken



3. Your complaint will be reported to the Team leader/Manager and document

